

FROM A TO ARBITRATION

EPIISODE 2- THE STEWARD



THE SHOP STEWARD

- **THE MOST THANKLESS POSITION IN THE POSTAL SERVICE**
- **AS A STEWARD YOU NEED TO BE ABOVE REPROACH**
- **MAKE SURE THAT YOU ARE A CERTIFIED, ARTICLE 17, SHOP STEWARD YOU CAN LOSE CASES IF YOU AREN'T**
- **BE THE BEST SHOP STEWARD YOU CAN BE**
- **DO NOT BE A STEWARD TO GAIN NOTORIETY**
- **HOW IS YOUR FLOOR MORALE, IF IT IS NOT UNIFIED OR THEY ARE NOT HAVING FUN YOU AS THE SHOP STEWARD ARE IN CHARGE OF THIS**

THE SHOP STEWARD CONTINUED

- **KNOW YOUR CRAFT, BE PROFESSIONAL AND NEVER DO THINGS OUT ON THE WORKROOM FLOOR**
- **WATCH YOUR WORK ETHIC, DON'T LET MANAGEMENT POINT THE FINGER AND SAY THERE IS THE SHOP STEWARD ALL LAZY AND THAT**
- **REPRESENT BOTH YOUR CARRIERS AND YOUR CRAFT BY HAVING INTEGRITY AND HONESTY**
- **GET INTO THE JCAM-DO NOT LEARN FROM BAD INFORMATION THAT YOU READ ON SOCIAL MEDIA. STUDY THE JCAM AND KNOW THE ARTICLES**
- **GET TO KNOW THE M-41 AND THE M-39 BETTER THAN MANAGEMENT**
- **STUDY STUDY STUDY**

THE SHOP STEWARD CONTINUED

- **KNOW YOUR TIME LIMITS, YOU GOT 14 DAYS AT INFORMAL A.**
- **WHEN YOU GET WORD OF A GRIEVANCE DO NOT FILE THE VERY NEXT DAY, YOU NEED TO HAVE ALL 14 DAYS TO GET THE INFORMATION YOU REQUESTED, DO YOUR INTERVIEWS, RESEARCH THE CONTRACTS AND MANUALS ETC...**
- **KNOW YOUR FORMAL STEP A AND GET HELP WHEN YOU NEED IT**